Global Supplier Manual Appendix U– FCA EMEA / LATAM Customer Specific Requirements for Suppliers

April 19, 2021

TABLE OF CONTENTS

SMR Global Supplier Manual - Additional Customer Specific Requirements

Scope of this document

The scope of this document is to ensure compliance to customer requirement by sub-suppliers of SMR Automotive who are supplying for any FCA project. This document is listing requirements for these suppliers in addition to standard IATF16949 requirements and in addition to standard SMR requirements.

Responsibility

Suppliers who are supplier for SMR of a component for a FCA product shall meet all requirements listed in this document during the whole project lifetime. This includes but not limited to:

- Regularly check for updates of this document on https://www.smr-automotive.com/en/suppliers
- Ensure availability and awareness of related FCA standards and requirements mentioned in this document
- Ensure requirements are met in their supply chain

1.0 Conformance of products and processes (IATF 16949 - 4.4.1.1)

See Section B

2.0 Product Safety (IATF 16949 - 4.4.1.2)

The Organization shall perform the "Safety Characteristics Management", according to FCA Risk Management Handbook, available on the website https://esupplierconnect.com. The FCA Risk Management Requirements for FCA Suppliers in the FCA Risk Management Handbook offer guidance about the implementation of a risk management process and the audit criteria to evaluate the adequacy and compliance. The evidence of audit completion and related reports shall be sent to the reference SQE on a half-year basis

3.0 Responsibility & authority for product requirements & corrective Actions (IATF 16949 - 5.3.2)

The Organization's Top Management shall individualize in its structure at least one Customer Representative in the Quality Department and/or in the Technical Area.
The Representative shall have responsibility and authority to ensure that these Customer requirements are addressed and implemented

4.0 Risk analysis (IATF 16949 - 6.1.2.1)

The Organization shall perform the "Risk Management", in accordance with FCA LATAM Risk Management Handbook, available on the website https://esupplierconnect.com, The Organization shall adapt its risk management system in accordance with the referred handbook

5.0 Contingency plans (IATF 16949 - 6.1.2.3)

During the application of any contingency plan at the Organization's facilities, due to any failure or disruption, FCA reserves the right to perform a so-called "Crash Audit" through one or more SQ Representatives, in order to support the Organization's activities, to verify the effectiveness of plans, and to assure the restoration of conformance as soon as possible

6.0 Plant, Facility, and Equipment Planning (IATF 16949 - 7.1.3.1)

See table 3.2 Section B

7.0 Environment for the Operation of Processes (IATF 16949 - 7.1.4)

The Organization, on its own liability, must provide evidence – when applicable – of Fire prevention certificate, issued by the competent authority.
Only for FCA LATAM, Organization must provide a Certificate of Operational License issued by governmental body, when applicable

8.0 Competence/On the Job Training (IATF 16949 - 7.2.2)

Procedures shall be used in order to avoid that either contractors or agency personnel are assigned to quality critical jobs without specific training with proof of efficacy.
Each location shall have a sufficient number of trained individuals such that computer applications necessary for direct support of FCA manufacturing can be accessed during scheduled FCA operating times, and other

applications can be regularly accessed during normal business hours. The specific computer applications required will vary with the scope of an Organization's site operations

9.0 Communication (IATF 16949 - 7.4)

The Organization shall comply with the Forever Requirements activities described in procedure SQ.00012
See Section B

10.0 Record Retention (IATF 16949 - 7.5.3.2.1)

Quality Control records (e.g. control charts, inspection and test results) shall be retained for two calendar years. Organization shall draw up a specific documentation related to qualification, and/or homologation, and/or environmental, and to production processes from which it must be evident, moreover, how, by whom and with which results the involved characteristics have been put on trial and approved. This documentation shall be stored by the Organization for at least 15 years.
Organization shall ensure that checks and inspections can be performed by competent authorities.
See Section B.

11.0 Operational Planning and Control (IATF 16949 - 8.1/8.1.1)

See 3.2 table in Section

12.0 Confidentiality (IATF 16949 - 8.1.2)

See 3.2 table in Section B

13.0 Customer communication – supplemental (IATF 16949 - 8.2.1.1)

Any kind of document exchanged with the customer should be written in the native language of the customer's interface. If this is difficult or even impossible, in any case English language shall be used

14.0 Determining the requirements for products and services (IATF 16949 - 8.2.2)

The AQR (Additional Quality Requirements) is a technical document developed by FCA to determine what additional quality requirements the product and the process the Organization must meet for manufacturing / delivery.
Contact your SMR Supplier quality personnel to obtain all needed FCA documents.
See also Section B

15.0 Review of the Requirements for Products and Services (IATF 16949 - 8.2.3.1.1)

The AQR (Additional Quality Requirements) is a technical document developed by FCA to determine what additional quality requirements the product and the process the Organization must meet for manufacturing / delivery.
This shall be submitted by the Organization at the "Offer Review stage", in the system: GST - Global Sourcing Tool, to verify compliance with FCA requirements, including all applicable AQRs,
Contact your SMR Supplier quality personnel to obtain all needed FCA documents.
See also Section B

16.0 Customer –Designated Special Characteristics (IATF 16949 - 8.2.3.1.2)

See also 3.2 table in Section B

17.0 Design and Development Planning (IATF 16949 - 8.3.2. / 8.3.2.1)

See also 3.2 table in Section B

17.1 Development of products with embedded software (IATF 16949 - 8.3.2.3)

See Section B.
When cybersecurity activities are distributed, both the customer and the supplier shall define a cybersecurity plan regarding their respective cybersecurity activities and interfaces in accordance with Clause 15 of ISO/SAE 21434 . When there is a risk of not conforming to the agreed cybersecurity planning, or a risk concerning cybersecurity,
the other party shall be informed and both parties shall agree on a resolution.
For more details, please refer to FGP.42 – Sect. 4.1.2 Software Cybersecurity Requirements.

18.0 Design and development Inputs (IATF 16949 - 8.3.3)

See Section B.

19.0 Special characteristics (IATF 16949 - 8.3.3.3)

See Section B

20.0 Prototype Program (IATF 16949 - 8.3.4.3)

Supplier will provide all delivered prototype parts with Certification of Quality and Conformance of Prototypes (Ref. to 9.01103).
See also Section B

21.0 Product Approval Process (IATF 16949 - 8.3.4.4)

The Organization shall use FCA EMEA/LATAM or similar methodologies (Ref. SQ.00010, 07740 or FPW.IFP059 – for powertrain) for product approval process of its suppliers. In case the Organization cannot afford this requirement, the product approval process adopted shall be validated by FCA's Supplier Quality

22.0 Supplier Selection Process (IATF 16949 - 8.4.1.2)

To assess its Suppliers, the Organization shall conduct at least an on-site Audit (according to SQ.00010) and PDR – Production Demonstration Run (according to SQ.00008);
8.4.1.2 b)
The Organization shall have a documented process and use appointed personnel to monitor and manage performance (according to SQ.00010, ref. 17.76 on PPAP Toolkit Matrix, Annex A).

23.0 Customer –Directed Sources (IATF 16949 - 8.4.1.3)

If the Organization has one or more Directed parts/Suppliers:
• The Organization (Tier 1 Supplier) is responsible for the Process Planning Review, Process Audit, and PDR activities up to and including Product Approval, working with FCA to resolve issues, unless specifically requested by the Customer also through formalization with RASI Chart.
• The Organization (Tier 1 Supplier) is responsible for managing the on-going quality of the Tier 2 components following Product Approval and working with FCA to resolve issues.
If the Organization has one or more Consigned parts/Suppliers, FCA is responsible for all quality activities up to and including Product Approval, as well as management of ongoing quality issues.
See also Section B.
Definitions
Consigned Parts
A purchased part or component released by FCA Engineering and supplied to a Tier 1 Supplier by a FCA managed Supplier. FCA has full commercial control of the part or component (FCA Purchasing issues the Purchase Order and Tool Purchase Order). FCA controls the inventory and retains quality responsibility for life of the part or component.
Directed Parts
A purchased part or component released by FCA Engineering and supplied to a Tier 1 Supplier by a FCA selected Supplier. FCA has partial commercial control of the part or component (FCA Purchasing negotiates the purchase price and issues the Tool Purchase Order). The Tier 1 Supplier issues the part Purchase Order and controls the inventory. The Tier 1 Supplier assumes quality responsibility for volume production and service use. No other parts are considered Directed, even if FCA requests the Tier 1 use a sub-Tier.

24.0 Statuary and Regulatory Requirements (IATF 16949 - 8.4.2.2)

The Organization shall upload to the International Material Data System (IMDS), http://www.mdsystem.com, the data related to the chemical composition of its products. The Organization is even responsible for the data uploaded in IMDS related to the products of its own Suppliers (according to SQ.00010, ref. 1.11 and 1.12 on PPAP Toolkit Matrix, Annex A).

25.0 Supplier Quality Management System Requirements (IATF 16949 - 8.4.2.3)

Supplier QMS development effectiveness shall be evaluated on the basis of evidence that the organization has processes in place that include such elements as:
• Supplier QMS development strategy (8.4.2.5).
1. Criteria for designating "exempt" suppliers.
2. Criteria for granting waivers to select suppliers for compliance to specified elements of ISO 9001 or IATF 16949.

- Second-party audit administration (8.4.2.4.1).

1. Identification of second-party auditors.
2. Criteria for granting self-certification status to qualified suppliers.
3. A schedule for second-party audits.

- Organization-controlled record keeping (7.5.3.2.1).
- Progress monitoring.

NOTE:
Organizations requiring additional guidance on supplier QMS development should refer to CQI-19: Sub tier Supplier Management Process Guideline.
Minimum Automotive Quality Management System Requirements for Sub-Tier Suppliers:
The organization shall prioritize the QMS development program for non-exempt suppliers to introduce compliance to the Minimum Automotive Quality Management System Requirements for Sub-Tier Suppliers (MAQMSR - Minimum Automotive Quality Management System Requirements for Sub-Tier Suppliers), as the first step beyond compliance with ISO 9001 or certification to ISO 9001.
At a minimum, the organization should require their non-exempt suppliers to demonstrate compliance to ISO 9001 and MAQMSR.
Supplier Development Not Required of Suppliers Certified to IATF 16949
Supplier QMS certification by an IATF-recognized Certification Body to IATF 16949 completely satisfies the requirements for quality management system development. Further QMS development by the organization is not required while the supplier's certification is valid.
If the supplier certification expires or is cancelled or withdrawn by their Certification Body, the organization shall establish and implement a plan for second-party audits to ensure continued compliance to IATF 16949 until such time as the supplier is recertified.
Exemption shall not be granted as an alternative to recertification without approval from FCA Supplier Quality management.

26.0 Supplier monitoring (IATF 16949 - 8.4.2.4)

As long as the SLP(Safe Launch Plan) is in force (SQ.00009 – See 3.1 – table in Section A; for the duration of SLP see paragraph 4.4.1 of SQ.00009), there must be in place an incoming inspection regarding all sub-components and raw materials according to supplier control plan to establish characteristics to be controlled

27.0 Second Party Audits (IATF 16949 - 8.4.2.4.1)

The organization shall have a documented process for identifying and qualifying suppliers for whom self-certification is an effective alternative to second-party audits for QMS development. Qualification criteria shall include a preliminary evaluation (audit) of the supplier's QMS, an analysis of the supplier's quality performance and an assessment of the incremental risk to organization products.
Self-certification qualifications shall be documented and subject to periodic review. Such documents shall be managed as organization-controlled records (7.5.3.2.1).

28.0 Information for external providers (IATF 16949 - 8.4.3 & 8.4.3.1)

In addition to the requirements listed in the ISO 9001:2015 [points a) through f)], the Organization shall communicate to its external suppliers also the evaluation criteria of production capacity of labor intensive processes as defined by FCA.
With respect to external providers to the organization (i.e. "sub-tier suppliers"), the organization shall:

- Cascade and communicate all FCA quality requirements (e.g., Quality Planning, Process Audit, PDR, Forever Requirements, etc.) throughout the organization's supply chain.
- Apply the Requirements defined in 9.01102 (§.5.5.5 – 5.13) for any proposed process change throughout the supply chain.

29.0 Control Plan (IATF 16949 - 8.5.1.1)

See Section B

30.0 Identification and Traceability (IATF 16949 - 8.5.2/8.5.2.1)

See Section B

31.0 Property belonging to customers or external providers (IATF 16949 - 8.5.3)

According to SQ.00010, ref. 17.8 on PPAP Toolkit Matrix, Annex A.
All FCA-owned tooling shall be included in the Organization maintenance plan.

Only for FCA LATAM: all Organizations shall use the Characteristics for development, modification and conservation of tooling. In this case, the Organizations shall request the procedure to Tooling Management Team.

32.0 Control of changes and supplemental (IATF 16949 - 8.5.6 / 8.5.6.1)

Only for FCA LATAM: Exceptions (derogation) shall be requested and forwarded to the SQE, supported by documentation required for technical analysis, as well as details to suit the requirement (Action Plan, Deadlines and Responsible).
Exceptions, when granted, must meet the following criteria:
• Average analysis time of 15 working days, after receipt and validation of the SQE supervision.
• Maximum length is up to (02) two years

See also Section B

33.0 Layout inspection and functional testing (IATF 16949 - 8.6.2

Supplier shall plan dimensional inspections and functional tests even if not expressly required by FCA; this plan requires a complete Self-Qualification, dimensional and material controls, once per year (unless otherwise specified by the FCA in the SPV (Supplier Product Validation Form);
Records shall be available for Customer review and results must be submitted to SMR's Engineering and Supplier Quality for revision.
See also Section B

34.0 Acceptance criteria (IATF 16949 - 8.6.6)

See Section B

35.0 Analysis and Evaluation (IATF 16949 - 9.1.3)

The Organization's Board shall analyze the Customer satisfaction factors monthly;
The analysis shall at least include the following:
- Performance indicators available in SQP system (e.g. IMQ, PIQ, PQ, CSL, …)
- Customer validated Action Plan monitoring, due to outcome of PPAP and PDR.
- Poor quality cost monitoring (e.g. scraps, reworks, sorts, CSL2 and CSL3 due to internal failures, warranty, penalties, and recall campaigns for external failures).

Output of management reviews shall include detailed decisions and actions related to problems pointed out by Customer.

36.0 Manufacturing Process Audit (IATF 16949 - 9.2.2.3)

Layered Process Audits
Organizations supplying production parts or components to FCA shall conduct Layered Process Audits (LPA) on all elements of manufacturing and assembly lines that produce production parts or components for FCA. These shall include both Process Control Audits (PCA) and Error Proofing Verification (EPV) audits.
Organizations shall provide evidence of compliance to the following requirements:
- Audit process shall involve multiple levels of site management, from line supervisor up to the highest level of senior management normally present at the organization site;
- A member of site senior management shall conduct process control audits at least once per week.
- All members of site senior management shall conduct process control audits on a regular basis.
- Delegation of this activity will not be accepted with the exception of extenuating circumstances.
- The organization shall have a documented audit structure with auditor level and frequency of inspection.
- PCAs shall be conducted at least once per shift for build techniques and craftsmanship related processes.
- EPV audits shall be conducted at least once per shift, preferably at the start of shift. Compliance charts shall be completed once per quarter and maintained for the life of the program.

The following metrics shall be included:
1. Audit completion by all auditing layers.
2. By-item percentage conformance by area.

- Reaction plans shall be in place to immediately resolve all non-conformances.
- The organization shall show evidence of immediate corrective action, containment (as required), and root cause analysis (as required).
- A separate communication procedure is required to address reoccurring non-conformances. Specific areas of focus shall include the following:

1. Resolution of non-conformances

2. Escalation of issue for management review
3. Lessons learned

Layered process audits are not required for specific materials, parts or assemblies produced on such an infrequent or irregular basis that it would prohibit establishing a regular, weekly audit schedule.

- Such infrequently or irregularly produced materials, parts or assemblies shall be subject, at a minimum, to a process audit at start-up and shutdown of each production run.
- Organizations shall evaluate and document the applicability of this exception for each material, part or assembly under consideration based upon the production schedule for all customers.
- The evaluation document shall be maintained as an organization-controlled record (7.5.3.2.1); reviewed annually and updated as required.

Organizations shall use the last available edition of CQI-8: Layered Process Audits Guideline, to establish a Layered Process Audit program.

37.0 Special process assessments

Organizations shall evaluate the effectiveness of each of the applicable special processes listed below with the associated AIAG manual:

- Heat Treating – CQI-9 Special Process: Heat Treat System Assessment, 3rd Edition
- Plating – CQI-11 Special Process: Plating System Assessment
- Coating – CQI-12 Special Process: Coating System Assessment
- Welding – CQI-15 Special Process: Welding System Assessment
- Soldering – CQI-17 Special Process: Soldering System Assessment
- Molding – CQI-23: Special Process: Molding System Assessment
- Casting – CQI-27: Special Process: Casting System Assessment.

Evaluation of implementation effectiveness shall be based on evidence that the organization has a process in place that includes elements such as:

38.0 Management review supplemental (IATF 16949 - 9.3.1.1)

The frequency of critical analysis of the supplier performance shall be carried out on a monthly basis taking into account at least the entries specified in 9.3.2 and 9.3.2.1

39.0 Management review inputs – supplemental (IATF 16949 - 9.3.2.1)

Results of Qualitative Performance made available monthly in the SQP system;

- Result of application of the Safety Characteristics Management (including audits);
- Result of tickets of non-conformities opened in the SQP system, according to norm 08018;
- Special notifications to the body certifying body;
- Status of the product approval process in relation to the deadlines established by FCA;
- Where applicable, WCM development status as a strategy established by FCA.

40.0 Management Review Outputs (IATF 16949 - 9.3.3.1)

Output from Customer-Specific Requirements to the following sections shall provide management review input:

- Design and development planning – Supplemental (8.3.2.1)
- Supplier quality management system development (8.4.2.3)
- Customer satisfaction – Supplemental (9.1.2.1), except as noted below
- Quality management system audit (9.2.2.2)
- Manufacturing process audit (9.2.2.3)

Output from Automotive Warranty Management (10.2.5) shall be included in the management review of actual and potential field-failures and their impact upon quality, safety or the environment.

41.0 Problem solving (IATF 16949 - 10.2.3)

See Section B

42.0 Warranty Management Systems (IATF 16949 - 10.2.5)

Automotive Warranty Management (AWM)

Organizations providing production and non-exempt service parts and components to FCA shall support improvement in customer satisfaction through pursuit and achievement of warranty reduction targets established by FCA, where applicable.

Organizations shall use the last available edition of CQI-14: Automotive Warranty Management to integrate warranty into their quality management system.

Evaluation of integration effectiveness shall be based on evidence that the organization has a process in place that includes elements such as:

- Internal auditors identified;
- An established schedule for self-assessment (including evidence of schedule adherence);
- A defined continuous improvement process (including evidence of goal-setting and performance evaluation);
- A defined corrective action process (including evidence of actions taken and verification of effectiveness);
- Organization-controlled record keeping (7.5.3.2.1);
- Progress monitoring (including monthly evaluation of organization's performance to warranty reduction targets established by FCA);
- A supplier development process (8.4.2.5) identified for applicable suppliers to the organization.

NOTE:
When organizations manage warranty at a corporate level, individual organization sites requiring evidence of compliance to this requirement may reference CQI-14 compliant corporate processes as they pertain to the products and processes at their sites.
Evaluation shall be by self-assessment. The self-assessment shall be conducted annually, but may be repeated as needed. The self-assessment may be conducted as part of the organization's internal quality audit or conducted separately. The self-assessment shall be conducted using the self-assessment spreadsheet tool from CQI-14. The completed spreadsheet shall serve as a record of the self-assessment.
Implementation of Automotive Warranty Management shall proceed in three stages:
1. Organization identifies and implements necessary changes to quality management system processes, trains responsible personnel and conducts initial, "baseline" self-assessment.
2. Organization establishes internal performance goals, develops prioritized corrective action plan to achieve these goals and prepares an assessment schedule.
3. Organization monitors performance, continues with self-assessments and updates corrective action plan as required to meet FCA requirements and internal improvement goals or maintain goal-level performance.

Implementation timing for organizations (either new suppliers or current suppliers to FCA) is summarized in the following table:

Organization's relationship to FCA	Existing Vehicle Program	New Vehicle Program
New Supplier	Complete implementation through Stage 2 within six months of award of business. Implementation through Stage 3 to follow within one year of start of production.	Complete implementation through Stage 2 before Commercial Launch. Implementation through Stage 3 to follow within six months of Commercial Launch.
Current Supplier	Full implementation through Stage 3 required.	Follow timing for "New Supplier/New Vehicle Program" (above) for new parts or components.

AWM Exceptions:
The following temporary exception apply to organizations that would otherwise be required to implement AWM:
Emergency Assumption of Business – Organizations who assume production of parts or components at FCA's request under emergency conditions are exempt from AWM requirements for six months for these parts or components. The "New Supplier/Existing Program" requirements (above) shall apply thereafter.
AWM Exemptions:
Organizations that have been identified by FCA Group Purchasing and Supplier Quality management as exempt from ISO/TS 16949 or IATF 16949 registration are also exempt from FCA AWM requirements.
Implementation is not required of organizations producing parts or components in commodity groups with historically-low warranty levels

43.0 Customer Complaints and Field Failure Test Analysis (IATF 16949 - 10.2.6)

Returned Parts Analysis:
Organizations that provide production or non-exempt service parts or components shall participate in the review, testing and analysis of returned components and shall include analysis of the interaction of embedded software, if applicable.
Technical Support:
Organizations that provide production and non-exempt service parts and components shall provide all necessary

support to FCA in the investigation and resolution of supplier-associated warranty issues.
The analysis and support above mentioned can be carried on through Tutorship and Field Management programs.
See also Section B
Only for FCA LATAM: the supplier must analyze the returned parts of the field according to the requirements of the portal SCP - Parts Control System, site: http://scpctag.fiat.com.br. The ECA report (Effect, Cause and Action) shall be used, containing the corrective actions implemented to eliminate each failure, as well as the management of their respective clean point.
See also Section B\

Section A – FCA General Procedures

The fundamental procedures are the following:

#	PROCEDURE DESCRIPTION	SPECIFICATION Nr. Available @ esupplierconnect.com / BeStandard
1	Purchasing general terms and conditions FCA EMEA Region Purchasing general terms and conditions FCA LATAM Region	9.01100
2	Quality of Supplies FCA	9.01102
3	Product Quality and Conformity Certificate (C.Q.C.)	9.01103
4	Restricted and Prohibited Vehicle and Service Parts: supplier requirements for substances (I.M.D.S.)	CS.9003
5	Qualification of Production Parts New Components (Buy)	07740
6	Advance Quality Planning (AQP) & Production Part Approval Process (PPAP)	SQ.00010
7	SEA (Supplier Eligibility Assessment)	SQ.00006
8	PDR – Production Demonstration Run	SQ.00008
9	IAA (Interim Approval Authorization) Management for Buy Components	08090
10	Safe Launch Plan (SLP) as known as Reinforced Control Plan	SQ.00009
11	Quality Monitoring of Direct Materials Supplies At Manufacturing Plants and Mopar (Spare Parts) warehouses	08018
12	Controlled Shipping Level (CSL) 1/2/3	FGP.16
13	8 Stages of Incoming Materials	FGP.32
14	Statement Of Requirements (SOR)	FGP.42
15	AQR – Additional Quality Requirements	SQ.00001 Ref. Standard Class AQ.XXXXX
Remarks:	• FGP: former **F**CA **G**roup **P**urchasing. • These documents can be reviewed, after Customer authorization, in the website https://bestandard.fcagroup.com/. The site beSTandard is also reachable through the portal www.esupplierconnect.com.	

Section B- Connection between FCA Italy S.p.A. Customer-Specifics and IATF 16949

3.2. Section B – Connection between FCA EMEA/LATAM Customer-Specifics and IATF 16949

IATF 16949:2016	DESCRIPTION	CUSTOMER-SPECIFICS
4.4.1.1 7.1.3.1	Basic Requirements Check-List	FGP.42 – Supplier Quality Sourcing Package
7.4	Forever Requirements	SQ.00012
7.5.3.2.1	Record Retention	9.01102 9.01120
8.1	Planning of Product Realization	SQ.00010
8.1	Change Control	08090 07740 FPW.IFP059
8.1.1 8.3.2	Planning of Product Realization – Supplemental	SQ.00010
8.1.2	Confidentiality	9.01100 9.01102 Confidentiality Agreement signed by the parts during the contract drafting
8.2.2	Determination of Requirements related to the Product	9.01102 FGP.42 – Statement of Requirements (EMEA)
8.2.3.1.1	Review of the requirements for products and services – supplemental (Customer Waiver)	08090 FPW.IFP059 SQ.00012
8.2.3.1.2 8.3.3.3	Special Characteristics	9.01102 9.01102/10 9.01120 SQ.00010 FPW.IFN053
8.3.2.1	Advance Quality Planning (AQP) and Production Part Approval Process (PPAP)	SQ.00010
8.3.2.3	Development of products with embedded software	CS.00187 CS.00097 CS.00077 SD.00101 FGP.42 – Sect. 4.1.2 Software Cybersecurity Requirements
8.3.4.3	Prototype Program	9.01103 SQ.00010
8.3.4.4	Product Approval Process	07740 FPW.IFP059 SQ.00010

IATF 16949:2016	DESCRIPTION	CUSTOMER-SPECIFICS
8.4.1.3	Customer-directed sources (also known as "Directed–Buy")	9.01100 FGP.42 – Statement of Requirements (EMEA)
8.5.1.1	Control Plan	9.01102 07171 SQ.00010 SQ.00017
8.5.1.4	Verification after shutdown	SQ.00009
8.5.5.1	Feedback of Information from Service	08018 71107
8.5.2 8.5.2.1	Identification and Traceability	07170 9.01105 9.01105/01 PF.901106
8.5.6.1	Control of changes — supplemental	07740 SQ.00012
8.6.2	Layout Inspection and Functional Testing	07740 (ref. Standard Class LP.7XXXX; Each test plan shall contain the list of test standards applied)
8.6.6	Acceptance Criteria	9.01102 9.01102/08 9.01102/10
9.1.2.1	Customer Satisfaction – Supplemental	08018
9.2.2.3	Manufacturing Process Audit	SQ.00010
10.2.3	Problem Solving	08018
10.2.6	Customer complaints and field failure test analysis (Rejected Product Test/Analyses)	SQ.00010 08018 9.01100

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No.	Cause of modification	Date	Modifier	Approved
1	First issue	16.10.2017	Judith Robertson	Steffen Dehner
2	FCA-Italy-S.p.aCustomer-SpecificRequirementsIATF16949_20181119_v03	2019.03.29	Józsa László	Steffen Dehner
3	FCA-Italy-S.p.a-Customer-Specific-Requirements-IATF16949_20190329_v04	2019.04.05	Józsa László	Steffen Dehner
4	FCA-CSR-EMEA_LATAM_Regions-20210315.pdf Logo Changed to Motherson 1 Logo	2021.03.30	Józsa László	Rambir
5				